

WHAT HAVE WE DONE WITH YOUR SUGGESTIONS FROM LAST YEAR

Building and site development

- **Toilets, shower & changing area** – We now have 'Aiming High' funding to build the long awaited fully accessible toilets & shower (with ceiling hoist & hydraulic changing bed). This room will be located in the Manor Hall and completed by March 2011. Improvements to baby changing facilities will also be made in the current toilet area.
- **Sandpit** – We have just installed a 5m sandpit with a covering gazebo and built in seating. The sandpit will be in use as soon as surrounding mud has settled!

Increased capacity to support children

- **Recruitment of additional staff** including Adam, a full time sports focused play worker, 5 new holiday playwork staff to increase staffing ratios during busy periods and a caretaker for upkeep of the site.
- **Wider variety of activities** including more group activities and games which cater for all abilities and planned development of the teenage provision.
- **Play ideas to use at home** ranging from web based 'Craft of the Month' activities on the website to a planned 'Thomley Play Ideas' booklet for sale. In addition, we plan to prepare and sell 'Masters' of art and craft ideas so that groups and schools can duplicate these ideas.

Maximising your opportunity to visit Thomley

- **Improved signage** – We are in process of improving road side signage to Thomley to help people find us!
- **Additional opening hours** – This year we have opened an additional 7 days i.e. 3 Sundays (dads days) & 4 Mondays (during holidays). This has created 420 additional spaces, significantly reducing the waiting list. We are not yet in a position to open longer hours each day, or permanently on Sundays however we will continue to review this issue.
- **More age related or focus days** (see <http://thomleyactivitycentre.org/visit-us/focus-days/>). In 2010, we are offering 15 toddler days (3 disability only toddler days), 11 quiet days (30 children max), 9 teenage days, 13 adult days and 3 dads days. We will soon be confirming 1 day for physically vulnerable children and 1 sibling only day.
- **Community days** – These days are an essential part of Thomley's ethos in promoting disability awareness, i.e. by enabling disabled and non-disabled children to play together and providing adults with a greater understanding of disability and inclusion. In January 2011 we are planning to implement a 50:50 ratio (i.e. 50% families with disabled children and 50% community families) to ensure that this ethos is fulfilled.
- **Longer sessions in sensory room** - For those who find half an hour too short, please book an hour session.
- **Daily activities notice board in the reception area** – We have a new board telling you 'who's in' and 'what's on'.
- **Parent resources** – We share useful information in the 'Thomley Noticeboard' newsletter and on noticeboards around the site. See our library resources on <http://thomleyactivitycentre.org/visitor-resources/parents-corner/>.
- **Transport** – If you are in a position to offer a lift to families who cannot attend due to lack of transport, write your name, the number of car spaces you can offer, and the area in which you live on the noticeboard in the kitchen. Please also inform the office so that your contact details can be shared with interested families.
- **Still to come** – A slide, shelter by gate, basic Makaton and symbols around the site, hairdressing & shoe fitting. Please be patient with us!!

Health and safety

- **Increased staff supervision of activities** – higher staffing ratios and continued implementation of rotas will ensure that each activity area is supervised. We would like to remind you that you are responsible for supervision of all children within your care. Please consider bringing additional carers if you are coming with a number of children.
- **Timed sessions** – We now have timed sessions in the soft play and skateboarding on the ramp.
- **Safety awareness** – We encourage visitors to share the responsibility for health and safety. If you have any concerns about safety, please inform a member of staff immediately.

Your feedback from review of recommended donations

- 67% of you are happy with increases, 18% said they could afford more and 15% find visits to Thomley expensive.
- Visitors will not be turned away if costs are prohibitive. Please let us know if this applies to you as recommended donations are flexible.
- We would gratefully receive additional donations from those can afford more.

We hope your ideas have been reflected. Thank you for all your valuable feedback.